

Seminar on Key Performance Indicators for DFI

Siem Riep, Cambodia

November 16, 2010

	<u>Morning</u>		<u>Afternoon</u>
	Usefulness of KPIs for DFIs and SOEs		Applying KPIs on DFIs
<p>8:30-10:00 A.M.</p>	<p>Understanding the Basis of KPIs: Accountability and Sustainable Performance under Good Governance</p> <ul style="list-style-type: none"> • Review of Good Governance Principles for SOE and DFIs • Code of Governance: A Requisite for Effective KPI System <p>The ADFIAP's KPI for DFI Manual</p> <ul style="list-style-type: none"> • Good Governance Assessment • Adopting a Code of Governance Practice 	<p>1:30-3:00 P.M.</p>	<p>Financial and Economic KPI: SME Bank of Thailand</p> <ul style="list-style-type: none"> • Issues at Inception shown in KPI • Changes and Current State based on KPI <p>Financial and Economic KPI: SME Bank of Malaysia</p>
<p>A.M. 10:15 - 12:30</p>	<p>Adopting ADFIAP's KPI for DFIs</p> <ul style="list-style-type: none"> • Economic • Financial • Social • Environmental 	<p>3:15-5:30 P.M.</p>	<p>Financial, Economic, Social and Environmental KPIs</p> <ul style="list-style-type: none"> • Pacific Bank <p>Summary and Learning Points</p> <ul style="list-style-type: none"> • Good Governance, Social and Environmental Indicators (ESG) • Simultaneous and Multi-faceted Evaluation using KPIs